# A Practical & Practice Approach to *Inter*professional Education (IPE)

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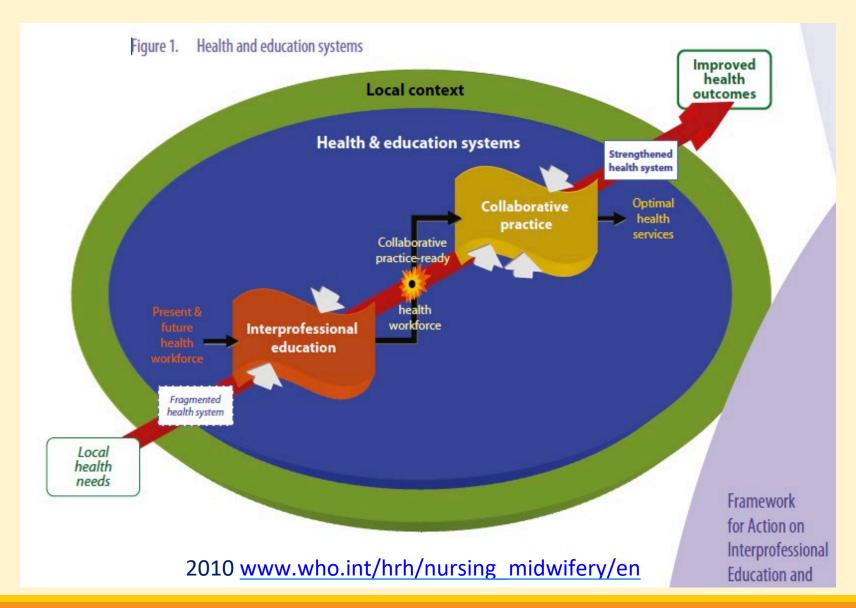
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## Today's Metanarrative

- Some General Observations
- Some Curricular Challenges
- Considering Some Competencies
- IP Collaborative Practice
- Some Lessons Learned
- An Eternal Verity

## IPE: 1. A Framework for System Change



## IPE: 2. Why An IP Approach is Important

The intent of an interprofessional approach to health and well-being is to:

- provide optimum client care,
- diminish duplication of services,
- address the gaps in service delivery, and
- overcome adverse consequences to patients

# IPE: 3. What is it? Articulating the 3-Part Definition

Occasions when *members\** or students of two or more professions:

- learn with, from and about each other,
- to improve collaboration, and
- the quality of care and services\*.



CAIPE definition (2002) \*modified 2017

### IPE: 4. Learning With, From & About?

- I need to know what I know
- I need to know what YOU know
- YOU need to know what YOU know
- YOU need to know what I know
- WE need to know what WE know
- WE need to know WHEN WE need to know

## Curricular Challenge: 1



"Changing a college curriculum is like moving a graveyard

- you never know how many friends the dead have until you try to move them" (Attributed to Calvin Coolidge)

## Curricular Challenge: 2 Faculty & Collaboration

- Recruit, Appoint, Prepare.
  - Who releases?
  - Who pays?
  - Who recognizes?

Curricular Challenge: 3 Faculty development Develop mechanisms that appropriately recognize and reward the work of IP facilitators:

- formalize IPE faculty with titles & always include the practice community;
- share a strong message about IPE with Directors of professional programs; and
- NO professional exceptionalism in IPP/IPC.

# Curricula Challenge: 4 A Built Environment

- All the structures people have built when considered as separate from the natural environment
- Surroundings created for humans, by humans, to be used for human activity.

(Professor Nishant H. Manapure, M. Arch. (Urban Design) Faculty of Architecture, MAHE, Manipal, India)



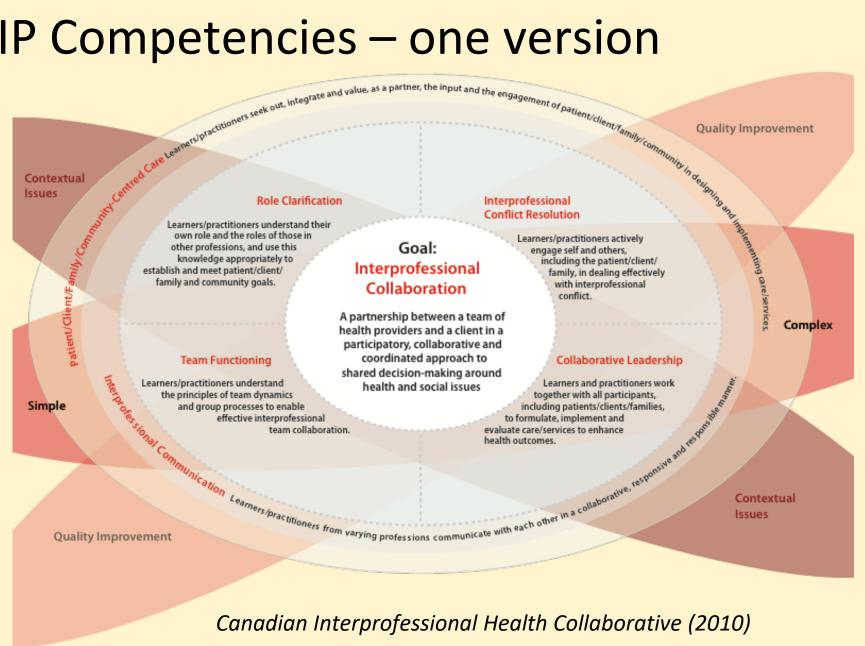
## **Considering Competencies**



"If you are hiring a ditch digger, it doesn't matter if his IQ is 90 or 110 - what matters is if he can use a shovel."

David McClelland (1973). Testing for competence rather than for "intelligence" American Psychologist, 28, 1-14

## IP Competencies – one version



Competencies
Collaboration
&
Quality of Care

Link competencies to the definition of IPE, and scopes of practice

**IP Role Clarification** 

**IP Conflict Resolution** 

IP Collaborative Leadership

**IP Collaborative Functioning** 

# Competencies in Development & Evaluation

- Ground coursework in a Competency Framework.
- Use assessment and evaluation tools to measure cross-sectional and longitudinal success in system change.
- Plan and execute a research strategy that represents the definition of IPE.

### From IP Curricula to Collaborative Practice

#### Collaborative Care Model

Ongoing Staff Development and Mentorship

Collaboration

Across the

Continuum

### people

Coordinator to plan and monitor care
Flexibility to meet patient needs
Value support areas as key
Team determined by patient needs
Strengthened role of allied health
Provincial, standardized roles at full scope of practice
Work done by the most appropriate provider
Increased focus on workplace health

#### process

Integrate evidence into practice
Streamline processes
Empowering patients & families
Ensure safe, quality services
Working optimally as a team
Clear, integrated discharge plans
Customer-focus
Partnerships through continuum of care

Strong and Effective Communications

Patient and Family

Enable personalization with supports
Access to technology that best supports care
Change management supports
"Push" information to providers
Strengthened communications
Evaluative frameworks
Province-wide approach

Sharing with academic / research communities
Evidence-informed practice and knowledge transfer
Balance privacy needs with care requirements
Support tools for information-gathering
Quick & easy tools provide timely information
Province-wide plan for information roll-out
Metrics and performance tools
Ongoing education for collaborators

Information

technology

Committed and Supportive Leadership

Nova Scotia Health, Canada. October 2008

# IPE in Collaborative Practice Its A Process

- for communication and decision making that:
- enables the separate and shared knowledge and skills of different care providers to:
- synergistically influence care provided, through changed attitudes and behaviours.\*

<sup>\*</sup> Way, D., Jones, L., Busing, N (May 18, 2000). "Collaboration in Primary Care 1 – Family Doctors & Nurse Practitioners Delivering Shared Care" .THE ONTARIO COLLEGE OF FAMILY PHYSICIANS

# IPE in Collaborative Practice

Process
Some Core
Principles

### Dignity and Respect

- Active listening
- Information Sharing
  - Timely, accurate & complete
- Participation
  - Inform, consult, involve, empower
- Collaboration
  - Policy & programme implementation & evaluation

# IPE in Collaborative Practice Process: Some Necessary Skills

### A trained ability to:

- Network Effectively
- Communicate & Problem Solve Clearly
- Manage Confidentiality
- Cooperate Reflectively
- Negotiate Honestly
- Handle Conflict Appropriately
- Plan Realistically,

### & follow through

# IP Collaborative Practice Some Genuine Problems

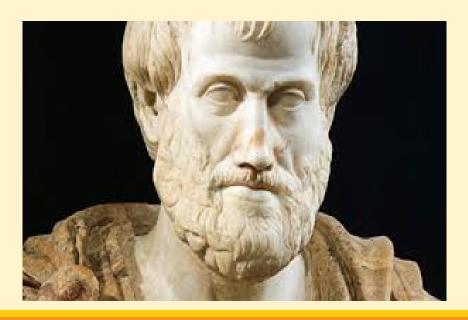
- *interpersonal differences* e.g. age, gender, culture
- *fear of change* e.g. place, time, persons
- *stereotypic rivalry* e.g. me, him/her, them
- power, income and status e.g. salary vs. fee-for-service
- language e.g. gender, profession, social class, jargon
- models of practice e.g. medicine, nursing, social work
- management structures e.g. acute care, community
- management priorities e.g. money, space, people



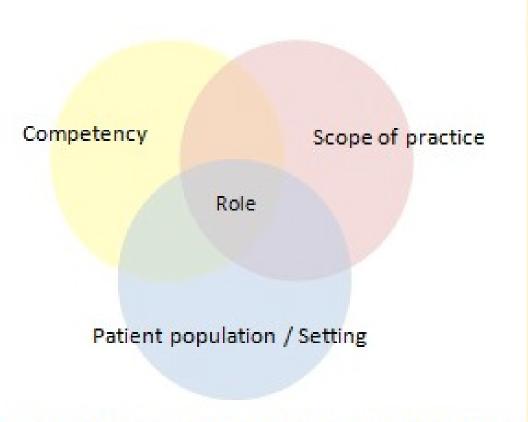
# IPE in Collaborative Practice Practice Education (PE)

"For the things we have to learn before we can do them, we learn by doing them."

(Aristotle, Nicomachean Ethics (350 B.C.E))



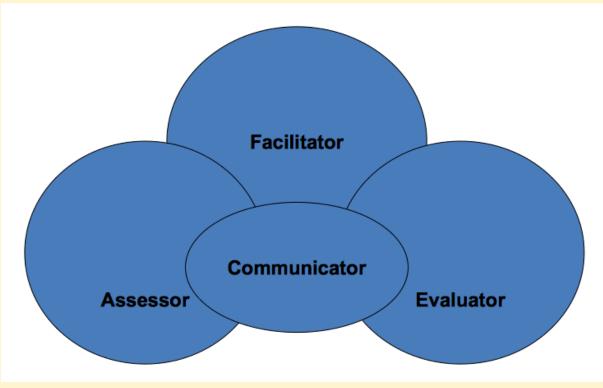
The
Practice
Educator
in the
Health
Care Team



A professional's role in a healthcare team is dependent on three factors: the patient population or setting, the legislated scope of practice, and the professional's person competency.

# IPE in Collaborative Practice The Roles of A Practice Educator

Engage, Encourage, Reward.



(Cross, V., Moore, A., Morris, J., Caladine, L., Hilton, R., & H. Bristow. (2006). The Practice-Based Educator A Reflective Tool for CPD and Accreditation. Chichester, UK: John Wiley.)



# IPP/IPC Practice Education

## Building Curricula

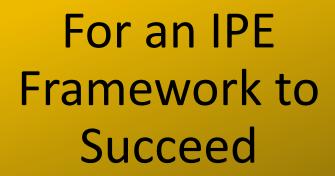
### THAT MUST BE

- an integral part of the clinical/practice culture;
- lived experiences of students and practitioners;
- understood and agreed on by all stakeholders; and
- built on IP Competencies e.g.:
  - IP Role Clarification
  - IP Conflict Resolution
  - IP Collaborative Leadership
  - IP Collaborative Functioning

## IPE/IPL/IPP/IPC: Some Lessons Learned

# First: Classroom learning does NOT equal workplace practice.

- IP collaboration has to be taught and learned.
   It is NOT achieved by miracles.
- The culture of IP collaboration must be built strategically:
  - every day,
  - with every patient, and
  - every care provider professional and family.



### Second:

### Commit to sustain

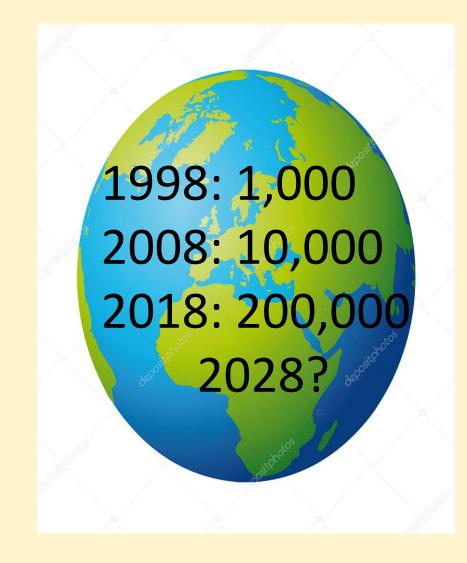
The only cash flow is an institution's cash flow.

Build on what exists.

# Third: The IP Culture

A spreading circle of influence

"We overestimate the change that will occur in two years and underestimate the change that will occur in the next 10" (Bill Gates).



# An Eternal Verity Cake Making Comes Before Cake Distribution

